

Oracle Banking Websphere Server 8.5 Best Practices
Oracle Banking Corporate Lending
Release 14.5.5.0.0
[May] [2022]



Table of Contents

1. INTRODUCTION	1-1
1.1 BACKGROUND	1-1
1.2 BASICS OF WEBSPHERE	1-1
1.3 PROFILE	1-1
1.4 REFERENCES	1-3
2. JDBC TUNING	2-1
3. JVM TUNING	3-1
3.1 JVM HEAP SIZE	3-1
3.2 THREAD POOL SIZE	3-2
4. LOGGING	4-1
4.1 DIAGNOSTIC TRACE	4-1
4.2 JVM LOGS	4-2
4.3 PROCESS LOGS	4-3
4.4 IBM SERVICE LOGS	4-3
4.5 CHANGE LOG LEVEL DETAILS	4-4
4.6 NCSA ACCESS AND HTTP ERROR LOGGING	4-5
5. SESSION MANAGEMENT	5-1
6. APPENDIX A: FREQUENTLY ENCOUNTERED ERRORS	6-1

1. Introduction

1.1 Background

IBM® WebSphere® Application Server 8.5 supports a range of applications, each with their own unique set of features, requirements, and services. Just as no two applications will use an application server in exactly the same way, no single set of tuning parameters will likely provide the best performance for any two different applications.

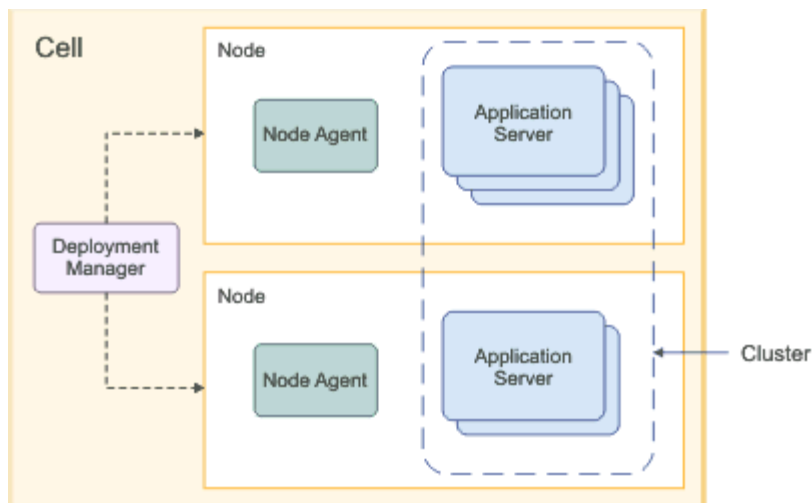
This document explains the best practices followed for Web Sphere application server tuning in the perspective of FLEXCUBE UBS.

1.2 Basics of Websphere

IBM websphere application server cluster deployment contains the below key elements

- Cell
- Nodes
 - Deployment Manager Node- “DMGR”
 - Node- “NodeXX”
 - Node Agent- “NAXX”
- Profiles
- Cluster
- Cluster Members
- Data Sources

1.3 Profile



Following are the details about profile:

Cell

A cell is a grouping of nodes into a single administrative domain. In a Network Deployment environment, a cell can consist of multiple nodes (and node groups), which are all administered from a single point, the deployment manager.

Node

A node is an administrative grouping of application servers for configuration and operational management within one operating system instance

Node Agent

In distributed server configurations, each node has a node agent that works with the deployment manager to manage administration processes. A node agent is created automatically when you add (federate) a stand-alone node to a cell.

Cluster:

A cluster is a logical collection of application server processes that provides workload balancing and high availability. Application servers that belong to a cluster are members of that cluster and must all have identical application components deployed on them.

A profile is a Websphere runtime environment formed by collection of User data and Product files. Product Files are shared application binaries for Websphere. User data is set of user customizations for a specific runtime environment.

Prominent profile types are:

- Stand-alone Application Server
- An application server environment runs Enterprise Application. Application server is managed from its own administrative console and functions independently from other application server.
- Deployment Manager:

A Deployment Manager manages operations for a logical group or cell of other servers. It is the central administration point of a cell that consists of multiple nodes and node groups in a distributed server configuration. The deployment manager uses the node agent to manage the application servers within one node. A deployment manager provides management capability for multiple federated nodes and can manage nodes that span multiple systems and platforms. A node can only be managed by a single deployment manager and must be federated to the cell of that deployment manager.



Deployment Manager is part of Network Deployment Edition of Websphere.

1.4 **References**

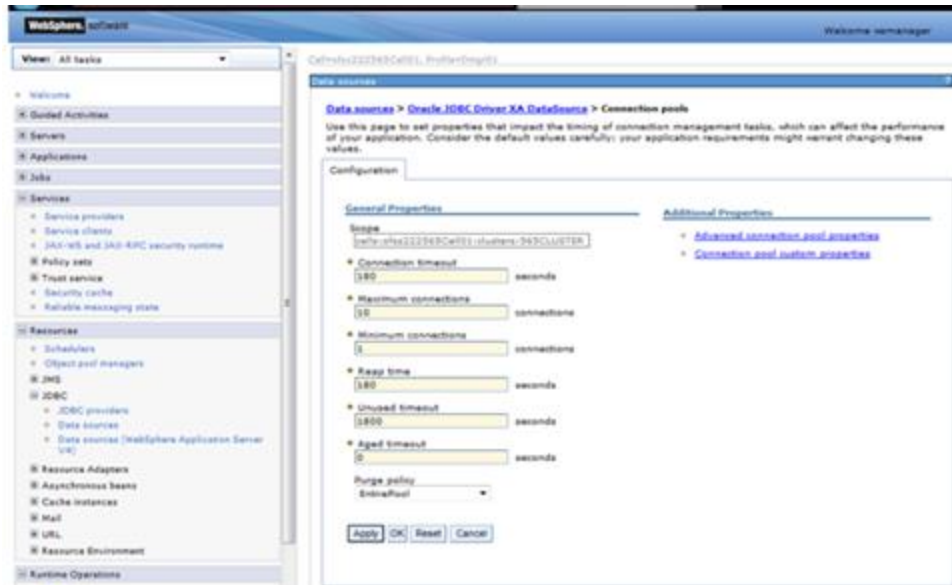
Before proceeding with the document, ensure the below documents are followed for setup

- For resource creation(JDBC Provider, Datasource, Queue connection factory, JMS queue), refer to Resources_To_Be_Created.docx
- For cluster configuration, refer to FCUBS_WAS_Cluster_Configuration.docx
- For application deployment, refer to FCUBS_Manual_Deployment_WAS.docx
- For deployment of Gateway applications, refer to Gateway_Application_Deployment_Websphere.docx
- For SSL configuration in Websphere, refer to SSL_Configuration_WAS.doc

2. JDBC Tuning

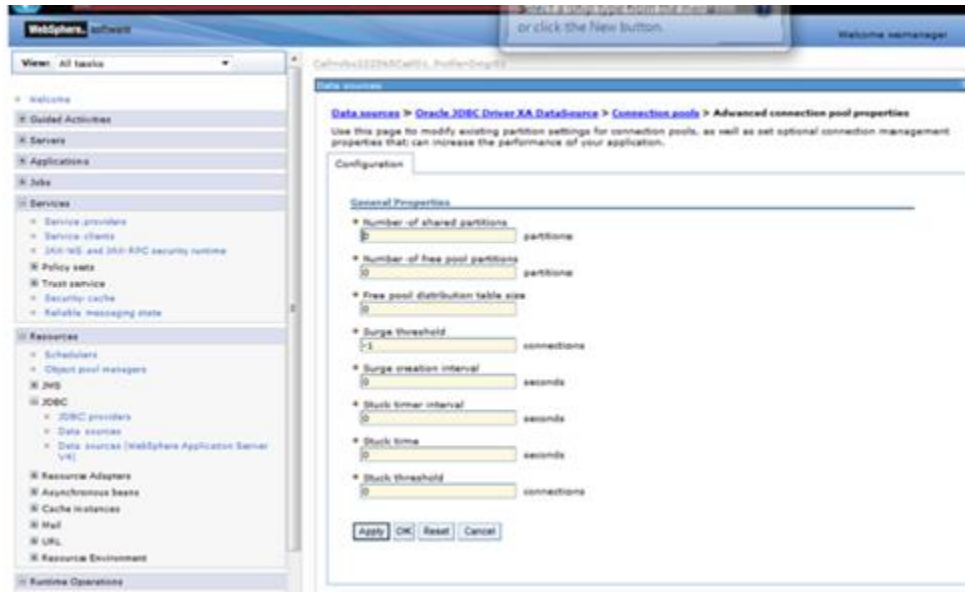
The JDBC provider object encapsulates the specific JDBC driver implementation class for access to the specific vendor database of your environment. The datasource object supplies your application with connections for accessing the database. In a typical production environment database and application needs to use the perfect combination of parameters to achieve higher throughput.

Navigation Path >> Resources->JDBC->Data Sources ->DATA_SOURCE_NAME->Connection Pools ->



Parameter	Value
Connection Time out	180
Maximum Connection	10
Minimum Connections	1
Reap Time	180
Unused Time	180
Aged Timeout	0
Purge Policy	Entire Pool

Navigation Path >> Resources-> JDBC->Data Sources ->DATA_SOURCE_NAME->Connection Pools ->Advanced Connection Pool Properties



Parameter	Value
Number of shared pool partitions	0
Number of free pool partitions	0
Free pool distribution table size	0
Surge threshold	-1
Surge creation interval	0
Stuck timer interval	0
Stuck time interval	0
Stuck threshold	0

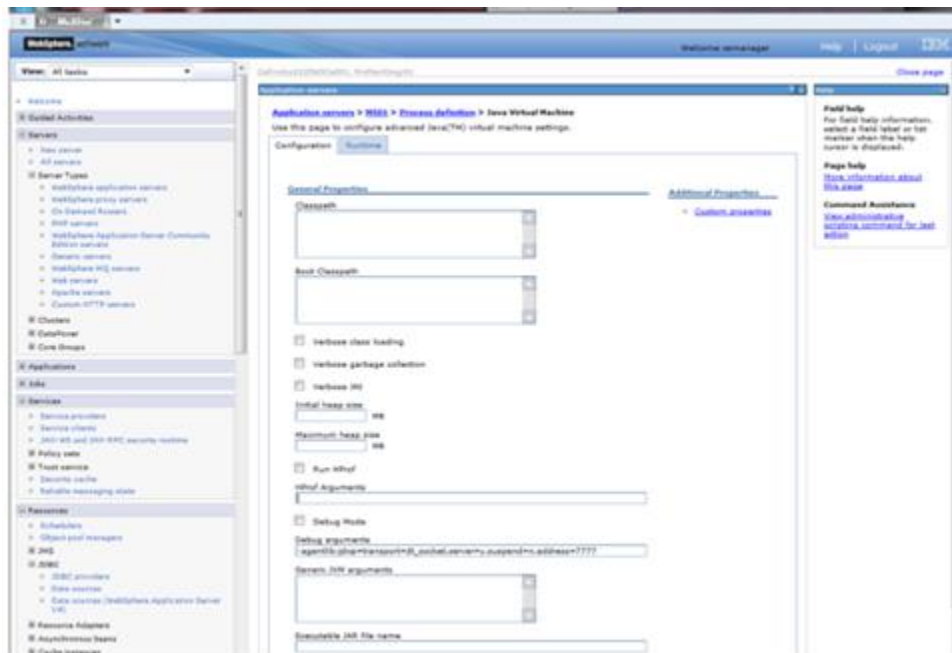
3. JVM Tuning

3.1 JVM Heap Size

When a Java Virtual Machine (JVM) is started, it obtains a large area of memory from the underlying operating system. This area is called the heap, and Java performs its own memory management by allocating areas of the heap as memory is needed by the process. Performance tuning generally starts with the Java Virtual Machine (JVM), which serves as the foundation for the application server. From that point forward, tuning is primarily driven by the application server components that are used by the application.

Every 75 concurrent FLEXCUBE users require one websphere application server of size 4GB. I.e. for 300 concurrent FLEXCUBE users, it is recommended to have 4 websphere application servers.

Navigation Path >> Application Server->APPLICATION_SERVER_NAME-> Server Infrastructure->Java And Process Management->Process Definition-> Java Virtual machine



Parameter	Value
Initial Heap Size	1024
Maximum Heap Size	4096

3.2 Thread Pool Size

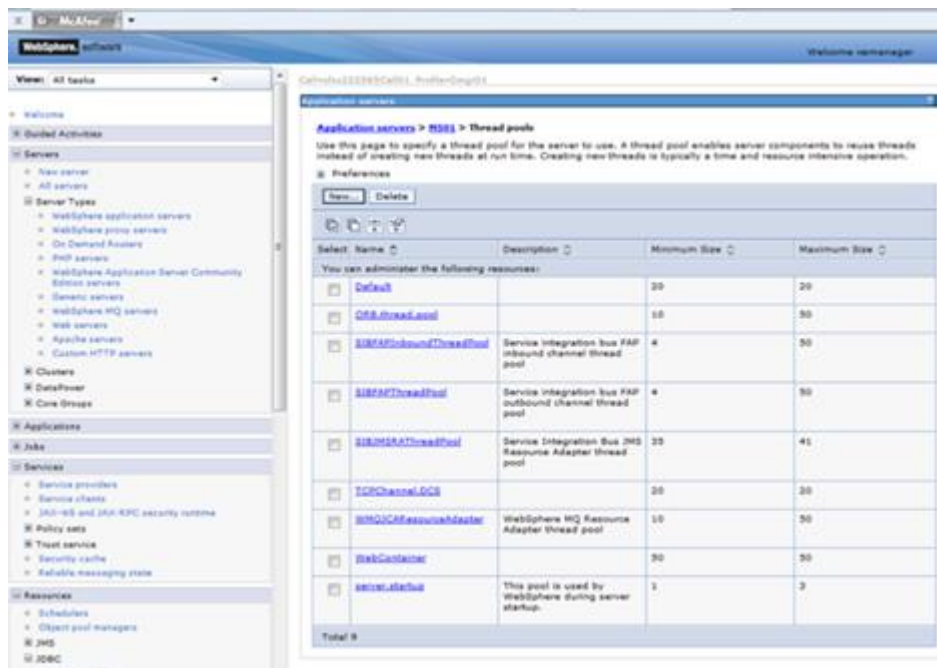
Each task performed by the server runs on a thread obtained from one of WebSphere Application Server's many thread pools. A thread pool enables components of the server to reuse threads, eliminating the need to create new threads at run time to service each new request. Three of the most commonly used (and tuned) thread pools within the application server are:

Web container: Used when requests come in over HTTP.

Default: Used when requests come in for a message driven bean or if a particular transport chain has not been defined to a specific thread pool.

ORB: Used when remote requests come in over RMI/IIOP for an enterprise bean from an EJB application client, remote EJB interface, or another application server.

Navigation Path >> Application Server->APPLICATION_SERVER_NAME->Additional Properties->Thread Pools->



Parameter	Minimum Size	Maximum Size	Thread Inactive Timeout
Default	20	20	5000
ORB.thread.pool	10	50	3500
Web Container	50	50	60000

Middleware servers

Middleware servers > MS01 > Thread pools > Default

Use this page to specify a thread pool for the server to use. A thread pool enables server components to reuse threads instead of creating new threads at run time. Creating new threads is typically a time and resource intensive operation.

Configuration

General Properties

* Name

Default

Description

* Minimum Size

20

threads

* Maximum Size

20

threads

* Thread inactivity timeout

5000

milliseconds

☐ Allow thread allocation beyond maximum thread size

Additional Properties

Custom properties

Apply

OK

Reset

Cancel

4. Logging

When working with IBM to debug request processing problems, there might be occasions where low-level tracing components must be enabled to capture details for how the request is processed. These low-level Application server trace components do not have knowledge of the request intent or the potential data within. Therefore, when enabled, it is possible that these tracing components might potentially include sensitive information, in plain text, in the trace file.

It is recommended whenever possible to not enable these types of tracing components on a production system and attempt to simulate the problem on a quality assurance environment to capture the appropriate information.

Navigation Path >> Application Server->APPLICATION_SERVER_NAME->Process Definition-> Logging And Tracing

4.1 Diagnostic Trace

The screenshot shows the 'Diagnostic trace service' configuration page in the IBM WebSphere Administrative Console. The breadcrumb trail is 'Middleware servers > MS01 > Process definition > MS01 > Diagnostic trace service'. The page has two tabs: 'Configuration' (selected) and 'Runtime'. Under 'Configuration', there are two sections: 'General Properties' and 'Additional Properties'. In 'General Properties', the 'Trace Output' section has three radio buttons: 'None', 'Memory Buffer', and 'File' (which is selected). Below 'File', there are four fields: 'Maximum Buffer Size' (8 thousand entries), 'Maximum File Size' (20 MB), 'Maximum Number of Historical Files' (5), and 'File Name' (\$SERVER_LOG_ROOT/trace.log). There is also a 'Trace Output Format' dropdown menu set to 'Basic (Compatible)'. At the bottom are 'Apply', 'OK', 'Reset', and 'Cancel' buttons. The 'Additional Properties' section has a link 'Change log detail levels'.

Parameter	Value
Trace Output	File

4.2 JVM Logs

Middleware servers

[Middleware servers](#) > [MS01](#) > [Process definition](#) > [MS01](#) > [JVM Logs](#)

Use this page to view and modify the settings for the Java virtual machine (JVM) System.out and System.err logs for a managed process. The JVM logs are created by redirecting the System.out and System.err streams of the JVM to independent log files. The System.out log is used to monitor the health of the running application server. The System.err log contains exception stack trace information that is used to perform problem analysis. One set of JVM logs exists for each application server and all of its applications. JVM logs are also created for the deployment manager and each node manager. Changes on the Configuration panel apply when the server is restarted. Changes on the Runtime panel apply immediately.

Configuration **Runtime**

General Properties

System.out

* File Name:

File Formatting

Log File Rotation

☒ File Size ☐ Time

Maximum Size MB

Start Time

Repeat Time hours

Maximum Number of Historical Log Files. Number in range 1 through 200.

Installed Application Output

☒ Show application print statements

☒ Format print statements

System.err

* File Name:

Log File Rotation

☒ File Size ☐ Time

Maximum Size MB

Start Time

Repeat Time hours

Parameter	Value	Remarks
System. out	{SERVER_LOG_ROOT}/SystemOut.log	File Name and File Size
System.err	{SERVER_LOG_ROOT}/SystemErr.log	File Name and File Size

4.3 Process Logs

The screenshot shows the 'Process Logs' configuration page for MS01. The breadcrumb trail is 'Middleware servers > MS01 > Process definition > MS01 > Process Logs'. The page has two tabs: 'Configuration' (selected) and 'Runtime'. The 'General Properties' section contains two text input fields: 'Stdout File Name' with the value '\${SERVER_LOG_ROOT}/native_stdout.log' and 'Stderr File Name' with the value '\${SERVER_LOG_ROOT}/native_stderr.log'. At the bottom are buttons for 'Apply', 'OK', 'Reset', and 'Cancel'.

Parameter	Value
Stdout File Name	\${SERVER_LOG_ROOT}/native_stdout.log
Stderr file name	\${SERVER_LOG_ROOT}/native_stderr.log

4.4 IBM Service Logs

The screenshot shows the 'IBM Service Logs' configuration page for MS01. The breadcrumb trail is 'Middleware servers > MS01 > Process definition > MS01 > IBM Service Logs'. The page has two tabs: 'Configuration' (selected) and 'Runtime'. The 'General Properties' section contains a checkbox for 'Enable service log' which is unchecked. Below it is a text input field for 'File Name:' with the value '\${LOG_ROOT}/activity.log'. Then there is a text input field for 'Maximum File Size' with the value '2' and 'MB' to its right. At the bottom is a checkbox for 'Enable Correlation ID' which is checked. At the very bottom are buttons for 'Apply', 'OK', 'Reset', and 'Cancel'.

Parameter	Value
Enable Service Log	False
Maximum File Size	2
File Name	\${LOG_ROOT}/activity.log
Enable Correlation Id	True

4.5 Change Log Level Details

Middleware servers

Middleware servers > MS01 > Process definition > MS01 > Change log detail levels

Use log levels to control which events are processed by Java logging. Click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative; a level near the top of the list includes all the subsequent levels.

Configuration Runtime

General Properties

Change log detail levels

☐ Disable logging and tracing of potentially sensitive data (WARNING: This might cause the log detail level setting to be modified when it is applied on the server.)

Select components and specify a log detail level. Log detail levels specified here will apply to the entire server. Expand Components and Groups and click Components to specify a log detail level for individual components, or click Groups to specify a log detail level for a predefined group of components. Click a component or group name to select a log detail level. Log detail levels are cumulative.

*=info

☐ Components and Groups

Correlation

Enable log and trace correlation so entries that are serviced by more than one thread, process, or server will be identified as belonging to the same unit of work.

☐ Enable log and trace correlation

☒ Include request IDs in log and trace records

☐ Include request IDs in log and trace records and create correlation log records

☐ Include request IDs in log and trace records, create correlation log records, and capture data snapshots

Parameter	Value
Disable logging	False
Enable Log and Trace Correlation	False

4.6 NCSA Access and HTTP Error Logging

Middleware servers

Middleware servers > MS01 > Process definition > MS01 > NCSA access and HTTP error logging

Use this page to configure HTTP error logs and National Center for Supercomputing Applications (NCSA) access logs.

Configuration

General Properties

☐ Enable logging service at server start-up

NCSA Access logging

☒ Enable access logging

* Access log file path
\${SERVER_LOG_ROOT}/http_access.log

Access log maximum size
500 MB

Maximum number of historical files
1

* NCSA access log format
Common

Error logging

☒ Enable error logging

* Error log file path
\${SERVER_LOG_ROOT}/http_error.log

Error log maximum size
500 MB

Maximum number of historical files
1

* Error logging level
Warning

Parameter	Value
NCSA Access logging Enable	True
Error logging Enable	True

5. Session Management

Web browsers and applications use HTTP to communicate. Since HTTP is a stateless protocol (meaning that each command is executed independently without any knowledge of the commands that came before it), there must be a way to manage sessions between the browser side and the server side. Session management is used to configure session manager properties to control the behavior of Hypertext Transfer Protocol (HTTP) session support.

Navigation Path >> Enterprise Application->APPLICATION_NAME->Web Module Properties->Session Management

All Applications > FCJWSApp > Session management

Use this page to configure session manager properties to control the behavior of Hypertext Transfer Protocol (HTTP) session support. These settings apply to both the SIP container and the web container.

Configuration

General Properties

☒ Override session management

Session tracking mechanism:

☐ Enable SSL ID tracking

☒ [Enable cookies](#)

☐ Enable URL rewriting

☐ Enable protocol switch rewriting

Maximum in-memory session count:
1000 sessions

☒ Allow overflow

Session timeout:

☐ No timeout

☒ Set timeout
30 minutes

☐ Security integration

Serialize session access:

☐ Allow serial access
Maximum wait time
0 seconds

☒ Allow access on timeout

[Apply](#) [OK](#) [Reset](#) [Cancel](#)

Additional Properties

[Custom properties](#)

[Distributed environment settings](#)

Parameter	Value
Enable SSL ID Tracking	False
Enable Cookies	True
Enable URL rewriting	False
Maximum in-memory session count	1000
Session timeout	30 Minutes
Security Integration	False

Parameter	Value
Serialization Session access	True

6. Appendix A: Frequently Encountered Errors

Error 1: Websphere is causing too many database locks.

Solution: In order to avoid problems with database locks issue, change the custom property "webSphereDefaultIsolationLevel=2". By default Webpsphere uses Repeatable Read isolation level(4) for transactions. Before proceeding with the isolation level change make sure these locks are not caused by the application.

Possible Values	JDBC Isolation Level	Isolation Level
8	TRANSACTION_SERIALIZABLE	Repeatable Read (RR)
4 (default)	TRANSACTION_REPEATABLE_READ	Read Stability (RS)
2	TRANSACTION_READ_COMMITTED	Cursor Stability (CS)
1	TRANSACTION_READ_UNCOMMITTED	Uncommitted Read (UR)
0	TRANSACTION_NONE	No Commit (NC)

Navigation Path >> Resources-> JDBC->Data Sources ->DATA_SOURCE_NAME-> Custom Properties

If this property is found then update the value to 4 and Save, else create a new property with below mentioned steps:

1. Click New.
2. Enter webSphereDefaultIsolationLevel for the name field.
3. Enter 2 for the value field.

The screenshot shows the 'Data sources' configuration page in WebSphere. The breadcrumb trail is 'Data sources > Default DataSource > Custom properties > New...'. Below this, there is a note: 'Use this page to specify custom properties that your enterprise information system (EIS) requires for the resource providers and resource factories that you configure. For example, most database vendors require additional custom properties for data sources that access the database.' The 'Configuration' tab is selected. Under 'General Properties', the 'Scope' is set to 'cells:ofss222565Node01Cell:nodes:ofss222565Node01:servers:server1'. The 'Name' field is 'webSphereDefaultIsolationLevel', the 'Value' is '2', and the 'Type' is 'java.lang.String'. The 'Description' field is empty. At the bottom, there are buttons for 'Apply', 'OK', 'Reset', and 'Cancel'.



Websphere Server 8.5 Best Practices
[May] [2022]
Version 14.5.5.0.0

Oracle Financial Services Software Limited
Oracle Park
Off Western Express Highway
Goregaon (East)
Mumbai, Maharashtra 400 063
India

Worldwide Inquiries:
Phone: +91 22 6718 3000
Fax: +91 22 6718 3001
<https://www.oracle.com/industries/financial-services/index.html>

Copyright © [2007], [2022], Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.